



hydro.vet • Hydrotherapy & Rehabilitation •  
Watkins & Tasker Veterinary Group • Harbour Road • Portishead • Somerset • BS20 4BL  
Tel: 01275 405905 • [info@hydro.vet](mailto:info@hydro.vet)

### **Terms and Conditions**

Whilst the team at hydro.vet take every care when providing treatment and in the maintenance and safety of equipment, all dogs/cats attending for treatment do so entirely at their owners risk.

All dogs/cats will be seen only following a referral from their Veterinary Surgeon and after a full veterinary history has been provided. This must be provided at least two working days before the first appointment. We will contact your Veterinary Surgeon directly to request this.

A current vaccination record must be brought to the first session (excluding existing clients of Watkins & Tasker Veterinary Group).

Bitches and Queen's in season will not be able to attend hydrotherapy sessions until after their season has finished.

Dogs should not be fed for at least two hours before hydrotherapy appointments and should be encouraged to toilet outside on or before arrival. Cat's should have access to a litter tray before arrival for hydrotherapy treatment. If a dog/cat urinates or defecates in the treadmill this will cause significant disruption to the remaining appointments as the tank will need to be drained and cleaned. Although we will not charge for this occurrence please be aware of this when attending sessions.

Dogs and cats are requested to be in as clean a condition as possible when attending sessions.

We ask owners to be aware of the wet environment and to wear suitable clothing and footwear.

Where possible, hydrotherapy and physiotherapy sessions will include the use of high resolution video to aid assessment and review treatment. Video footage will remain the property of hydro.vet and will not be duplicated or distributed without prior written consent. If required, the footage or stills generated may be sent to your Veterinary Surgeon along with any referral reports.

When laser is being administered, owners must be aware of the hazardous radiation that is being emitted. No one may enter the room when the laser is being applied without wearing protective eye goggles.

hydro.vet reserve the right to charge the full appointment fee for any appointments cancelled within 24 hours and request as much notice as possible for changes to bookings.

hydro.vet reserve the right to refuse treatment to an animal that is presenting with aggressive behaviour or where the therapist believes their, your or the patients safety is at risk.

Please sign below to confirm that these terms and conditions have been read and understood.

Signed: .....

Print Name: .....Date: .....

Dog/cat(s)

Name(s):.....